



GENUINE SPARE PARTS

Whilst non-genuine spare parts are available to suit virtually all manufacturers' machinery, the following points should be considered before you supposedly 'save'.

SAFETY



As dealers, you are responsible for supplying the correct replacement part.

Should you choose to supply non-genuine spare parts for components that are safety critical (for example: mower and slasher beams; blades or fixing components; safety guarding and brake components, etc.), you are accepting all the liabilities associated with the use of that product.

You must therefore ensure you have sufficient documented evidence available (which can withstand scrutiny) to prove the non-genuine parts meet the original equipment manufacturer's specifications with regards safety.

It must be noted that the original manufacturer has **no legal responsibility** should an injury or accident occur that is related in any way to the **fitment of unauthorised or non-genuine replacement parts**.

Please also note the manufacturer of the non-genuine part can also legally decline responsibility on the basis the part "was not intended for that sort of use" etc.

WARRANTY

Genuine replacement parts come with full warranty backup and technical support.

Non-genuine parts may affect the service life of other components on the machine. Consequently, manufacturers reserve the right to reject warranty claims on any machines modified by the fitment of non-genuine parts.

Within the Howard warranty policy, it states:

"Howard products are warranted against defects in design, material, or workmanship."

However, new parts that fail prematurely as a consequence of other worn components, faulty or incorrect adjustment, or unsuitable re-assembly, are not covered under warranty.

Failures attributed to incorrect gear mesh or bearing adjustment, or the refitting of worn mating components with new, are not claimable.